NERC Certification Preparation Program

The NERC System Operator Certification Program requirements are clearly detailed on NERC's website. Certification credentials are awarded to those who demonstrate sufficient knowledge relating to NERC reliability standards and basic principles of the bulk power system. In order to demonstrate that knowledge – there are four tests:

1. **Reliability Operator**
2. **Balance and Interchange Operator**
3. **Transmission Operator**
4. **Balancing, Interchange, and Transmission Operator**

For more information: http://www.nerc.com/page.php?cid=6|84

NERC states that the content outline for an exam is the best source for the subject material upon which questions are based.

SOS Intl helps you pass the NERC exam with the following:

Credentialed Experts:

- Professional Trainers and Certified System Operators develop and teach the NERC prep material
- Client services and NERC certified staff can help with training decisions & individual students plans
- Individual counseling for students as needed

Materials:

- Providing material that is based on the current version of the NERC test
- Preparing the student with information that is based on the content outline
- Providing test questions that are more focused on applications and analysis than recall, to more closely match the exam

Personalized Study Plan:

- Individualized study plan for greater success
- Offering tests, individual help and reports to let the student know where to focus study
- Tests and assessments to determine the right training progression for each student
- A complete training progression from novice to expert Operator Preliminary courses for novices to the industry, such as PowerStarters.

continued...

AVAILABLE CREDITS

ONLINE**

27 : EO

** *NERC Certification Preparation Online* will be converted to *Standards Always Current* for the balance of the 1-year password life after the NERC exam has been passed. Training in *Standards Always Current* will earn the student CEH and EO credits towards recertification.

CLASSROOM

24 : CEH*

12 : EO

23 : STAND

* CEH's offered for students already NERC certified

CONTACT US:

Melanie Payne
melanie@sosintl.com
704.815.7906

Lori Burk
lori@sosintl.com
704.815.7907

Catherine Holland
catherine.holland@sosintl.com
704.815.7908

Kathy Cross
kathy.cross@sosintl.com
704.815.7909

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SOS Intl. and NERC ID SOS_INTL_001 is recognized by the North American Electric Reliability Corporation as a continuing education provider who adheres to NERC Continuing Education Program Criteria.

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The NERC Certification program consists of two components: Online and Classroom. They work together to help operators achieve a passing score on the exam.

The online program is based on NERC Reliability Standards current for this exam (as identified in the most current NERC Study Guide). This provides a good foundation of prerequisite knowledge for exam candidates. For most students, we recommend this online Standards training to be supplemented with an intensive classroom review, based on the content outline – the best source for exam study. For most students with an industry background, this provides a comprehensive foundation for passing the exam.

Online:

The online program is a web-based training that has 11 courses with more than 45 modules. It provides:

a. Pre-test to identify student's areas of strength and weakness

b. Post-test to evaluate readiness to take the NERC exam

c. Wrong Answer Analysis report with specific references to the course material and NERC standards to help target follow-up study

d. No limit to the number of times you can access modules or tests

e. Randomly generated questions with recall, application and analysis types like the NERC exam

f. Updated for NERC Reliability Standards that were effective Jan. 30, 2007 – current for this exam

g. Tracking student progress through the SOS Intl Learning Management System (LMS)

h. Excellent customer service for reports, tracking progress, and additional individual student help if required

i. Interesting modules with professional audio and exercises

j. Systematic approach to training used in design and development (the ADDIE process)

k. NERC Standards-based content

Classroom:

The classroom component provides the face-to-face instruction and support. When taken in conjunction with the Online training, students typically improve their retention and test scores. The classroom program is 3 days of intensive instructor led exam preparation and review that provides:

- Pre-test to assess student knowledge and readiness for this classroom review
- Results of tests tracked through our LMS, and available to instructors and company coordinators
- Post-test to help students assess readiness for the exam, and identifies areas that could benefit from more study

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ONLINE CONTAINS THE FOLLOWING COURSES:

- Balancing, Resource and Demand
- Communications
- Personnel Performance, Training, and Qualification
- Interconnection Reliability Operations and Coordination
- Transmission Operations
- Interchange Scheduling and Coordination
- Emergency Preparedness and Operations
- Voltage and Reactive Control
- Protection and Control
- Critical Infrastructure Protection
- An Introduction to NERC Certification

CREDIT HOURS:** **27** : EO

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CLASSROOM CONTAINS THE FOLLOWING COURSES:

- Preparing for the exam and test taking strategies
- Resource and demand balancing
- Emergency Preparedness and Operations
- Interchange Scheduling and Coordination
- Total Transfer Capabilities
- Transmission Operations
- Protection Control
- Voltage and Reactive Control
- Interconnection Reliability Operations and Coordination
- Personnel Performance and Training

CREDIT HOURS: **24** : CEH* **12** : EO **23** : STAND

**CEH's offered for students already NERC certified*

10715 Sikes Place., Suite 114, Charlotte, NC 28277 877.SOS.INTL 704.752.3534 tel 704.752.6455 fax